



Product Bulletin

System 800xA System Installer 6.0.1 - The 'Configure System' task may stop working after system update

Products Concerned

ABB 800xA System Installer Agent 6.0.1-0

Product Issue Number

800xASYI-OL-6010-007

Description

After a System has been updated to version 6.0.1 the Configure System task, opened within System Configuration Console (SCC), may stop working.

The problem will occur when changing the configuration of the system, at any time after the update, if any of the node functions listed below was already configured in the system before the update:

System Function	Node Function
Application Scheduler Services	Application Scheduler Services
Calculations Services	Calculations Services
Information Management - 800xA History Archive	800xA History Archive
Information Management - IM Services	Information Manager Services
PC, Network and Software Monitoring	PC, Network and Software Monitoring Services
PC, Network and Software Monitoring	PC, Network and Software Monitoring Services Additional
PC, Network and Software Monitoring	PC, Network and Software Monitoring Services for Harmony and Melody

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System functions		System nodes	
Function	Properties	Status	
Application Scheduler Services		Deployed	
Base System		Deployed	
Calculations Services		Deployed	
Central Licensing System	View	Deployed	
Information Management - IM Services		Deployed	
Information Management - 800xA History Archive		Deployed	
PC, Network and Software Monitoring		Deployed	

Figure 1: List of system functions causing the problem.

Corrective Action or Resolution

Export the aspects below, using the 800xA Import/Export tool, and send the saved afw-file to Supportline

- System Configuration
- System Configuration State

The screenshot shows the 'Base 6.0.1 System // Plant Explorer Workplace' interface. On the left, the 'Admin Structure' tree is expanded to 'Administrative Objects' > 'Domains' > '<Your Domain Name>, Domain'. Two red arrows point from this domain to the 'System Configuration State' and 'System Configuration' aspects in the main table.

Aspects of '<Your Domain Name>'	Modified	Modified by	De
<input type="checkbox"/> System Settings	1/22/2016 4:21:49 PM	ABB 800xA Base	
<input type="checkbox"/> System Extensions	1/22/2016 4:29:59 PM	800xAService	Th
<input type="checkbox"/> System Configuration State	1/22/2016 4:30:00 PM	800xAInstaller	
<input type="checkbox"/> System Configuration	1/22/2016 4:23:13 PM	800xAInstaller	Sy
<input type="checkbox"/> Security Report	1/22/2016 4:21:46 PM	ABB 800xA Base	Th
<input type="checkbox"/> Security Definition	1/22/2016 4:21:49 PM	ABB 800xA Base	Th
<input type="checkbox"/> Name	4/13/2016 12:15:40...	800xAInstaller	Th
<input type="checkbox"/> Logover Settings	1/22/2016 4:21:49 PM	ABB 800xA Base	Th

Figure 2: System Configuration aspects to export.

Supportline will check which node functions are causing the problem and ask the user for approval to modify the aspect data.

The correction will be included in next version of SV6 (6.0.2).



REVISION

Rev.ind.	Page (P) Chapt. (C)	Description	Date Dept.
-	All	First version	2016-05-25 XAAOC

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