

consumed a large amount of disk space. When this occurs, return to the wizard, drop the current database instance, and create a new instance.



Figure 57. Available Disk Space Changed Message

Insufficient Space for Oracle System Files

The drive where the Oracle software is installed requires a certain amount of disk space for system files. The message shown in Figure 58 appears when the drive where Oracle is installed does not have enough disk space allocated (311 MB minimum is required). When this occurs, re-allocate disk space to support the system files on that drive.

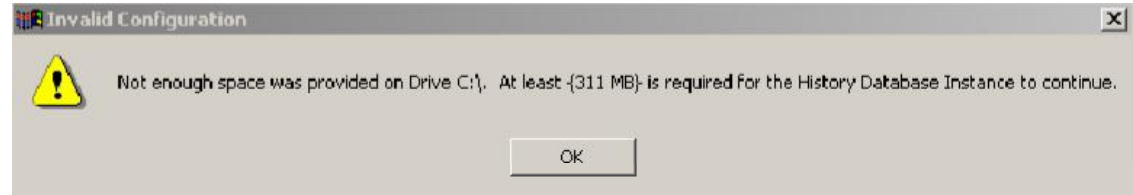


Figure 58. Insufficient Space For Oracle System Files

Verifying Oracle Service Names

Under normal circumstances, Oracle software is installed after the Information Management Server has been added to a domain. Oracle detects that the node belongs to a domain, adds a line with the domain name to the sqlnet.ora file, and appends the domain name to all service names defined in the tnsnames.ora file.

If for some reason Oracle is installed before the node is added to a domain, the domain name will not be entered into the sqlnet.ora file. The HSEH service name (created during Information Management software installation), and the LOCALHOST service name (created as a post installation step) will have the



domain name appended. This will create a mismatch between these service names and sqlnet.ora file, and cause these service names to fail.

To correct this condition, enter the domain name in the sqlnet.ora file and update any names in the tnsnames.ora file that do not have the domain name extension.

1. Use Windows Explorer to locate and open the sqlnet.ora file. The path is:

C:\oracle\product\11.2.0\db_1\NETWORK\ADMIN

2. Open the sqlnet.ora file with a text editor and add the following line (Figure 59):

NAMES.DEFAULT_DOMAIN = domainName

for example:

NAMES.DEFAULT_DOMAIN = pttdomain.us.abb.com

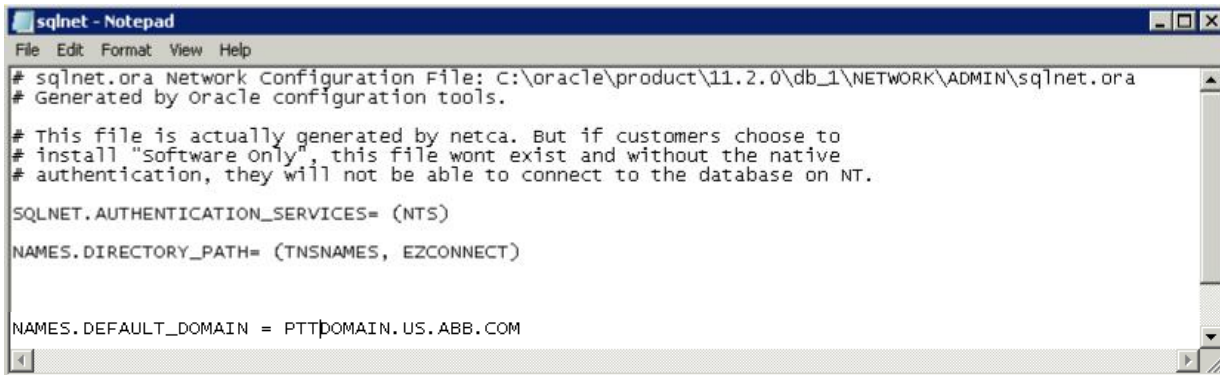


Figure 59. Editing the sqlnet.ora File

3. Save the file when complete.

4. Open the `tnsnames.ora` file with the text editor and add the domain name extension to all service names (Figure 60).

```
tnsnames.ora - Notepad
File Edit Format Help
# TNSNAMES.ORA Network Configuration File: c:\oracle\ora81\network\admin\tnsnames.ora
# Generated by Oracle configuration tools.

ROC78 = ----- ADD DOMAIN NAME EXTENSIONS
(DESCRIPTION =
  (ADDRESS_LIST =
    (ADDRESS = (PROTOCOL = TCP)(HOST = ROC78)(PORT = 1521))
  )
  (CONNECT_DATA =
    (SERVICE_NAME = ADVA)
  )
)

ENGL07 = ----- ADD DOMAIN NAME EXTENSIONS
(DESCRIPTION =
  (ADDRESS_LIST =
    (ADDRESS = (PROTOCOL = TCP)(HOST = ENGL07)(PORT = 1521))
  )
  (CONNECT_DATA =
    (SERVICE_NAME = ADVA)
  )
)
```

Figure 60. Editing the `tnsnames.ora` File

5. Save the file when complete.



If using a workgroup rather than a domain, do not add the domain name where indicated in Figure 60. Also, the domain following localhost (PTTDOMAIN.US.ABB.COM) in Figure 60 will not appear.

Information Management Profiles Client Post Installation

The Profiles Client application runs independent of the Information Management System Services or 800xA System software. To access the Information Management Server, all profile clients nodes can be in the same domain as the Information Management Server and then no post installation changes are required. However, to access the Information Management Server from a node outside the domain/workgroup that the Information Management Server is part of, the following steps must be performed (Windows Server 2008 and Windows 7 have the same `dcomcnfg` views):

1. Start `dcomcnfg`. Use **Start > Run** and enter `dcomcnfg`.
2. Go to and expand Windows Component Services.